

City of Springfield  
Water Pollution Control Section  
Pollution Complaint/Report Form

Date 9/14/92

Report From:

- ☐ Citizen  
☐ Fire Dept.  
☐ Public Information Office  
☐ Health Department  
☒ Other SEWER MAINTENANCE

Received By: R. LYMAN

Referred To: G. PABST/K. CHANDLER

Date of Incident: 9/14/92

Complainant Information:

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Directions (if needed): \_\_\_\_\_

Responsible Party Information:

Name GRANDY'S RESTAURANT

Address 720 N. GLENSTONE

Phone 865-8005

Possible contamination of: ☐ soil ☐ groundwater  
☐ surface water what body? \_\_\_\_\_  
☐ other \_\_\_\_\_

Other pertinent information: \_\_\_\_\_

Who to contact:

- ☐ DNR 417-837-6950  
☐ DNR 314-634-2436  
☐ EPA 913-236-3778  
☐ Fire Dept. 864-1719  
☐ Police Dept. 864-1719  
☐ Bob Schaefer  
☐ CU 831-8320  
☐ Street Dept.

- ☒ Health Dept. Bill Schenkelter  
☒ Sewer Maintenance Chuck Guffen  
☐ Sewer Construction  
☐ Chemtrec 1-800-424-9300  
☐ DOT  
☐ NRC 1-800-424-8802  
☐ Other \_\_\_\_\_

Details of incident: SEWER STOPPAGE AT THIS  
LOCATION. FINDINGS WERE VERY HEAVY GREASE  
IN MANHOLES # 48, 49, & 50 ON WYE MAP N-13.

Action needed: CONTACT HEALTH DEPT. (FOOD INSPECTION)  
IMMEDIATELY. Set up time for joint inspection  
TO DETERMINE GREASE MANAGEMENT plan. Send  
them compliance letter to install technology  
to control problem IF they do not have  
AN OUTSIDE GREASE TRAP.

(over)

ADDRESS 720 N. Glenstone

## Investigation Results

9/14/92 I CALLED THE HEALTH DEPT, BUT BILL ASHEN-  
FILTER WAS NOT BACK TO THE OFFICE YET.

9/15/92 BILL ASHENFILTER & I MET AT 10:00 AM  
AT GRANDIN'S. WE TALKED TO DOTY KIRANCH, THE  
ASSISTANT MANAGER ABOUT THE PROBLEM. DOTY  
TOLD US THEY HAVE THE OUTSIDE GREASE INTER-  
CEPTOR PUMPED OUT EVERY 3 MONTHS. I TOLD  
HER I WAS GOING TO WRITE A NOTICE OF VIOLATION  
TO THE RESTAURANT AND THEY WOULD NEED TO WRITE  
ME A LETTER BACK STATING WHAT THEY WOULD DO  
TO CORRECT THE PROBLEM. DOTY SAID THEY SELL  
THE GREASE FROM THE FRYERS, SO ANY GREASE THAT  
WOULD GO DOWN THE DRAIN WOULD COME FROM  
THE DISHWASHING OPERATION. SHE SAID I SHOULD  
ADDRESS MY LETTER TO BILL MAXWELL, WHO IS  
THE MANAGER OF THE RESTAURANT. WHEN I GOT  
BACK TO THE OFFICE, I ASKED CHICK ABOUT THE LAST  
TIME THEY CLEANED OUT THAT LINE. HE SAID IT WAS  
NOT ON REGULAR MAINTENANCE & THE LAST TIME THEY  
CLEANED IT WAS IN 1987 WHEN THERE WAS A BLOCK-  
AGE.

9/16/92 I LOOKED AROUND ON THE PARCLOS LOT TO SEE  
IF THERE WAS A SAMPLING MANHOLE AND APPARENTLY  
THERE WASN'T.

**CITY of  
SPRINGFIELD**



September 16, 1992

Mr. Bill Maxwell  
Grandy's Restaurant  
720 N. Glenstone  
Springfield, MO 65802

Certified No. P 331 284 980

**OFFICIAL NOTICE OF VIOLATION**

Dear Mr. Maxwell:

On Monday, September 14, 1992, personnel from the City of Springfield's Sewer Maintenance Section were called about a stoppage in the sanitary sewer line which serves Grandy's Restaurant. The maintenance crew encountered a very heavy accumulation of grease in the sewer main, which obstructed the line and took them most of the afternoon to remove. The City has also cleaned an oil and grease stoppage in this sewer line on a past occasion.

These stoppages require added maintenance costs, sometimes result in sewage backing up into other businesses with subsequent damage claims, and they subject the City to violation provisions of state and federal water pollution laws. Also, please keep in mind that Chapter 30 provides for the City to seek recovery of actual costs incurred in the abatement of conditions of violation, i.e., unusual grease stoppages in the City's sanitary sewer system.

Section 30-23, "Restricted Discharges" of Chapter 30 "Wastewater Regulations" in the Springfield City Code, states that "A person shall not contribute substances to the POTW which may:

- (3) Cause obstruction to the flow in the POTW or other interference with the operation of the wastewater facilities due to accumulation of solid or viscous material such as but not limited to: grease, garbage with particles greater than one-half inch (1/2") in any dimensions, animal tissues, paunch manure, bones, hair, hides or fleshings, entrails, blood, feathers, ashes, cinders, sand, spent lime, stone or marble dust, metal, glass, straw, shavings, rags, plastics, tar, asphalt residues from refining or processing of fuel or lubricating oil, mud, or glass grinding, or polishings wastes.

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These discharge requirements are designed to protect the POTW from corrosive structural damage, minimize interference with the operation or performance of the works, and provide a safer work environment for employees.

This office trusts your company will review internal operation and maintenance procedures and will take measures to prevent future violations. If you have any questions, please don't hesitate to call 864-1924.

Yours truly,



Karen Chandler  
Water Pollution Control Inspector  
Surveillance & Enforcement

CC: Mr. Robert R. Schaefer, P.E., Superintendent of Sanitary Services  
Mr. J. R. Lyman, Sewer Surveillance & Billing Supervisor  
Mr. Charles Griffin, Sewer Cleaning Supervisor  
File (2)